













- Remove spills immediately, by blotting a dry absorbent white cloth or white paper towel. Do not rub!
- For solid spills, scoop the excess debris. Apply cold water to a sponge and gently remove the rest of the stain by blotting. Avoid excessive use of water.
- For dried solid spills, brush the pile to take out the debris and follow the cold water blotting step. When dry, gently brush to restore the pile.
- It is advised that wool rugs should be treated for prevention of moth infestations. Moths and their larvae can cause unwanted damage to the pile, but treatment can eradicate this.

If the stain or spill cannot be removed, please contact the Sofa and Chair for specialist advice and to arrange a professional cleaning appointment.





We recommend professional cleaning as the fibres are delicate.

Please contact the Sofa and Chair for specialist advice and to arrange a professional cleaning appointment.

- Vacuum regularly without a beater-bar roller.
- Do not allow your rug to become wet, as stains will occur
- If any spills do occur, immediately remove by blotting a dry absorbent white cloth or white paper towel. Do not use cleaning products.





Enhance the look and lifespan of your luxury rug with these care and maintenance tips...

Once you receive your new rug, it is important to be aware of the processes of maintaining it. Your purchase should have a long lifespan. The care and maintenance depends on the size, construction and material of the rug. The advice below offers simple, basic tips on cleaning and protecting your new purchase.

Disclaimer

- During early months of cleaning, shedding of loose fibres is normal and should not be considered as a manufacturing defect.
- The size of the carpet may vary by +/- 3% in length and/or width from the ordered size.
- The printed colours of the rugs are indicative only. Actual colours may vary. Slight colour change might occur due to dye lot variation.
- Please note that ex display rugs are sold as seen and cannot be returned









- It is always best to rotate your rug, every 4 months in high traffic areas to maintain the quality and prevent crushing of the pile. This will also help to prevent discoloration or fading from areas in direct sunlight.
- Please be advised once the rug is delivered and unwrapped, indentures/folds will take up to 3-4 weeks to disappear. In some cases the rugs may need to be rolled the opposite way, to lay flat once placed.
- UNDERLAY/ANTISLIP is recommended for all rugs.
 Underlays can aid in the prevention of damage and accidents as they prevent the slipping and sliding of the rug. The anti-slip underlay also acts as a shock absorber during use and this can reduce wear, extending the longevity of your rug.
- We can arrange specialist treatments to protect your rug from staining, moth damage and general wear, for this service and any further information please contact your sales consultant.

